

## REFUND POLICY (1)

Should there be a need for cancelation or withdrawal from this course with a valid reason, kindly inform us by email at (insert email address), at least 30 days prior to the commencement of the course date.

The following terms apply:

More than 30 days prior to commencement: Store credit will be granted.

Less than 30 days prior to commencement: Forfeiture of any amount paid.

SmileBay Academy reserves the right to make changes due to unforeseen circumstances.

All fees paid are strictly not transferable to other courses.

Contact us at (insert email address), for questions related to refunds and returns.

## REFUND POLICY (2)

1. All transactions once completed cannot be cancelled, exchanged, or refunded under any circumstances. All Course(s) on the Website are offered subject to availability. No requests for refunds, cancellation, or exchanges of any kind will be entertained.
2. Course(s) purchased cannot be exchanged, transferred to other courses, or redeemed for cash.
3. Course(s) purchased cannot be combined with any other voucher, discount or promotional offer unless otherwise specified.
4. SmileBay Academy reserves the right to make changes due to unforeseen circumstances. Except as required by law, the SmileBay Academy will not be held liable for such events and are not liable to reimburse you for any travelling, accommodation or other loss or expenses suffered or incurred by you or any other person due to any cancelled or rescheduled booking.